

Need some help?

Get the information and support you need fast by following these three simple steps

Step 1 GetStarted@UOW



Find your feet at <http://getstarted.uow.edu.au/index.html> . This landing page provides information on the essentials of university, navigating your first session, programs to help you succeed, UOW services, campus facilities and how to get involved in Uni life.

It's a one stop shop for new students!

Step 2



Do you need to speak to someone in person?

Staff at [StudentHub41](#) can assist you with a range of administrative enquires and will refer you to the appropriate academic or Student Support Advisor if required.

Student Hub 41 - 1st floor,
building 41
Phone: 4221 5962
Web: [StudentHub41](#)
Email: ssc@uow.edu.au



Step 3



Academic Advice

At times you will require academic advice; this will include information on assessments, subject selection, academic consideration, grievance etc. Before contacting an academic;

- ✓ Check the subject outline and/or Moodle forum for answers
- ✓ Email your tutor
- ✓ Refer to your course Handbook page

If you have visited StudentHub41 and have followed the above steps, and you still require further advice, then you should email your subject or course coordinator with your enquiry. Contact details can be found in the subject outline or on the School's web page.

